

Standards of Cover Policy Compliance Report
July 1, 2008 - April 30, 2010
Medical Responses - Charlie, Delta, Echo Responses

	SOC Goal 1, 5, 6			SOC Goal 2, 5, 6			SOC Goal 3, 5, 6		
	Urban (Count = 2867)			Suburban (Count = 1049)			Rural (Count = 56)		
	Goal	Actual	Compliance	Goal	Actual	Compliance	Goal	Actual	Compliance
First Unit Response	7:00	7:48	90%	8:00	8:31	94%	17:00	11:14	100%

SOC Goal 7					
Call Processing Time			Turnout Time		
Goal	Actual	Compliance	Goal	Actual	Compliance
1:00	1:00	100%	2:00	2:55	65%

Zone	Density	Goal	Actual	Compliance
30001	URBAN	7:00	9:05	73%
30002	SUBURBAN	8:00	7:31	100%
30003	URBAN	7:00	9:07	37%
30004	URBAN	7:00	7:51	86%
30005	URBAN	7:00	7:34	95%
30006	URBAN	7:00	6:08	100%
30007	URBAN	7:00	8:31	37%
30008	SUBURBAN	8:00	8:40	74%
30009	RURAL	17:00	8:29	100%
31001	URBAN	7:00	7:55	86%
31002	URBAN	7:00	7:27	80%
31003	URBAN	7:00	6:30	100%
31004	SUBURBAN	8:00	7:36	100%
31005	SUBURBAN	8:00	7:02	100%
31006	URBAN	7:00	7:02	87%
3116	SUBURBAN	8:00	6:12	100%
3126	URBAN	7:00	5:18	56%
3136	SUBURBAN	8:00	8:30	0%
32001	SUBURBAN	8:00	7:51	100%

32002	SUBURBAN	8:00	7:57	100%
32004	SUBURBAN	8:00	7:14	100%
3216	SUBURBAN	8:00	3:33	100%
3226	SUBURBAN	8:00	4:16	56%
3236	SUBURBAN	8:00	8:38	0%
32503	SUBURBAN	8:00	8:00	99%
33001	SUBURBAN	8:00	8:00	99%
33002	RURAL	17:00	10:55	100%
33003	RURAL	17:00	19:37	0%
33004	URBAN	7:00	7:25	94%
33005	URBAN	7:00	6:32	100%
34001	URBAN	7:00	7:36	90%
34002	URBAN	7:00	8:47	25%
34003	URBAN	7:00	6:28	100%
34004	URBAN	7:00	9:09	61%
34005	URBAN	7:00	7:19	95%
34006	SUBURBAN	8:00	8:14	69%
34007	URBAN	7:00	9:54	43%
34008	URBAN	7:00	7:59	77%
34009	URBAN	7:00	8:08	65%
34010	URBAN	7:00	4:39	100%
34011	URBAN	7:00	8:47	44%
34012	SUBURBAN	8:00	8:34	78%
3426	URBAN	7:00	4:45	100%
35001	SUBURBAN	8:00	8:22	76%
35002	URBAN	7:00	7:50	85%
35003	SUBURBAN	8:00	10:09	57%
35004	URBAN	7:00	8:54	79%
35005	SUBURBAN	8:00	9:58	23%
35006	SUBURBAN	8:00	8:55	74%
35007	URBAN	7:00	8:01	74%
35008	URBAN	7:00	7:58	74%
35009	SUBURBAN	8:00	7:07	56%
35010	URBAN	7:00	8:24	63%
35011	URBAN	7:00	7:10	91%
35012	URBAN	7:00	6:04	95%
35013	SUBURBAN	8:00	8:04	56%

35014	URBAN	7:00	7:48	37%
36001	RURAL	17:00	7:31	100%
36002	RURAL	17:00	9:26	100%
36003	RURAL	17:00	10:42	100%
36004	URBAN	7:00	8:14	74%
36006	RURAL	17:00	5:03	100%
36007	SUBURBAN	8:00	8:00	100%
38001	URBAN	7:00	8:21	87%
38002	URBAN	7:00	6:57	100%
38003	RURAL	17:00	8:48	100%
38004	SUBURBAN	8:00	5:58	100%
3816	URBAN	7:00	6:23	56%
39001	SUBURBAN	8:00	8:20	83%
39002	URBAN	7:00	7:01	99%
39003	URBAN	7:00	5:25	100%
39004	URBAN	7:00	6:58	99%
39005	URBAN	7:00	8:02	77%
39006	URBAN	7:00	8:29	58%
3916	URBAN	7:00	5:31	56%
3936	URBAN	7:00	4:28	100%
40001	RURAL	17:00	11:14	100%